Fresh Truck Market Operations Manager (full-time)

Organizational Overview

About Fresh is a Boston area nonprofit on a mission to strengthen communities by getting healthy food to the households that need it most. Our programs are built to be integrated into community healthcare systems and are designed to scale with our partnerships and emerging opportunities.

- **Fresh Truck** mobile markets bring affordable, healthy food to low-income neighborhoods throughout Boston.
- **Fresh Connect** is a digital payment platform that enables health care providers to subsidize the cost of healthy food for patients and analyze the health-related impacts of improved diets.
- **Fresh Box** - Door-to-door food distribution program developed in response to the COVID-19 crisis.

Job Description

Market Managers are the face of Fresh Truck in our communities, they make the shopping experience for our customers delightful and unique. This role requires a diverse skill as well as a passion for community building and food. We are hiring an additional Market Manager to support our COVID-19 response efforts including managing Fresh Box deliveries.

What you’ll do:

- Drive a full-size, 39ft school bus
- Create an inviting shopping experience through engaging customer service
- Manage market support staff, youth employees, and volunteers
- Load fresh produce in and out of the mobile markets at the beginnings and ends of shifts
- Support other Fresh Truck initiatives such as customer surveys and operations process improvement
- Drive Fresh Box delivery routes ensuring households get the food they need

Who you are:

- An excellent driver, accustomed to driving in an urban environment; strong preference for individuals with experience driving box trucks and large vehicles
- You’re willing to get your hands dirty, comfortable with some heavy lifting and will stop at nothing to make things happen
- Embrace working within diverse community settings and with a strong sense of social justice; being multilingual (Spanish, Haitian Creole, Portuguese, Cantonese, Mandarin) is huge a plus

Requirements

- Driver’s license in good standing with the state of Massachusetts and points no higher than 4
- Ability to lift ~50lb on a regular basis
- Positive attitude and willingness to learn
- Work collaboratively with the team of Market Managers

Compensation and Benefits
• Competitive, experience-based salary starting at $45,000
• Full medical, dental, and vision insurance
• Free groceries every shift

Apply here