



Vaccine Access Fund

In partnership with Uber, PayPal and Walgreens, LISC has created the Vaccine Access Fund to support free Uber rides to and from COVID-19 vaccine sites for people in communities hard hit by the pandemic. Recognizing that transportation is a significant barrier to vaccine access for some, LISC is working with organizations in cities all over the country to connect people in need with rides, with a particular focus on supporting vaccine access for Black and Latinx adults and other low-income individuals. If you or a partner is interested in participating in this initiative, please contact your local LISC office or health@lisc.org.

How does ride booking work?

- Partner organizations serving as Ride Administrators will set up an [Uber Health](#) account, which will provide access to a HIPAA secure web-dashboard where rides may be requested on behalf of those who need them.
- The riders do not need to have the Uber app, a smartphone or credit card: communications about their rides will be given via text messages or landline calls, available in multiple languages.
- Partner organizations will designate Ride Coordinators who will work with people who have vaccine appointments but need transportation, booking their rides on the Uber Health dashboard. Ride Coordinators will be trained online by Uber Health (one-hour trainings offered weekly).
- Rides may be booked to or from any vaccine site, one-way or roundtrip.

Who is eligible to serve as a partner organization?

- At this time, partner organizations must be 501(c)(3) non-profit organizations with a demonstrated history of success implementing programs that deliver critical services in historically underinvested communities. Partners must also comply with Uber Health processes.
- If you know of a for-profit entity involved in equitable vaccine access and would like to explore ways for that entity to participate, please contact health@lisc.org.

How will partner organizations be compensated?

- LISC will provide grants to compensate partner organizations for the cost of rides they book, in advance of monthly billing to the organization by Uber Health.
- Grants may also include funding to support staffing and other operational costs for qualifying organizations.

What are the administrative responsibilities of partner organizations?

- Administrators will liaise with Uber Health to ensure Ride Coordinators are trained, and to monitor the cost and volume of rides booked by running reports on the dashboard.
- On a monthly basis, Administrators will pay Uber Health for the cost of the rides arranged; Uber will not earn profit on these rides.
- Liaise with LISC for basic reporting and monitoring of the program.

What is the targeted timeline for the program?

- April 1 through August 31, 2021, with an extension to December 31, 2021 as needed.

Please contact your local LISC office or health@lisc.org for more information about how to participate.